

Restore a workable path forward.

Resolve obstacles, clarify ownership, and bring delivery back to agreed priorities and measurable progress.

WHEN TO ENGAGE

An implementation is delayed, responsibilities are unclear, or repeated discussions are producing too little movement. The team needs a shared plan it can execute.

01 Diagnose the obstacles

Identify the decisions, dependencies, and unresolved issues that are holding up delivery.

02 Reconfirm the commitment

Align the team on what must be delivered, what has changed, and which priorities come first.

03 Assign the next moves

Set practical milestones, decision owners, and escalation points so each next step has accountability.

04 Stay involved

Review progress, address emerging obstacles, and adjust the plan against agreed commitments.

WHAT THE WORK CAN PRODUCE

A prioritized issue register, a recovery plan, accountable owners, and a practical cadence for progress reviews.

A useful starting question

Which unresolved decision is preventing the next meaningful step?

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